



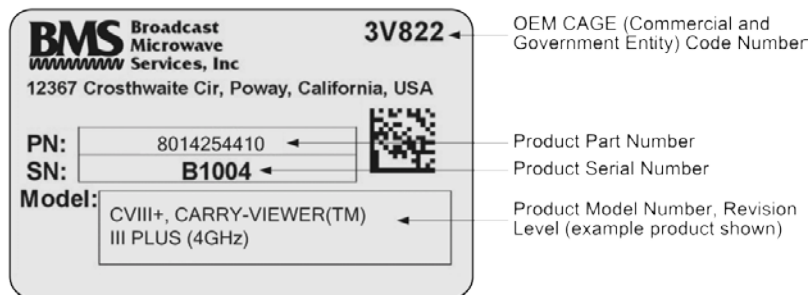
Return Material Authorization Form

E-mail a copy of this completed form to support@bms-inc.com

Alternatively, call BMS at 800-669-9667 or 858-391-3050 and ask for the customer service department. Please have the following information available when you call:

Customer Name	
Contact Name	
Shipping Address	
Contact Phone	
Contact Email	
BMS Model Number	
BMS Serial Number	
Description of Fault	

Example Product Label



Once this form is received, an RMA number will be provided. If the unit is determined to be covered by the standard warranty no charges will apply. If the unit is outside of the warranty period then a \$350 evaluation fee will apply. Once the evaluation of the unit has been completed, an estimate will be sent to the customer. If the estimate is approved, the evaluation fee will go towards the cost of the estimate. If the estimate is not approved, the customer may request the unit be returned unrepared or scrapped at BMS' facility.

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