

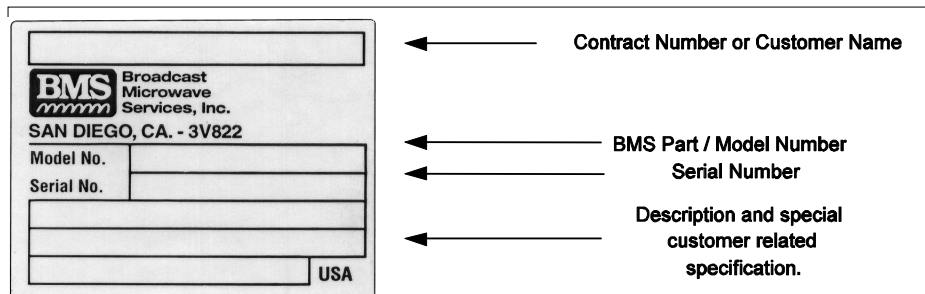
**Return Material Authorization Form**

Call BMS at 800-669-9667 or 858-391-3050.

Ask the receptionist to assign you an RMA number and provide the information below.

(Please have the following information available when you call):

<u>Customer Name</u>	
<u>Contact Person with Additional Information on the Failure</u>	
<u>Contact phone and e-mail</u>	
<u>BMS Contract Number</u>	
<u>BMS Serial Number</u>	
<u>Description of Problem</u>	
<u>Return Information</u>	



Send Equipment to the following address:

Broadcast Microwave Services, Inc.  
 Ref: RMA #  
 12367 Crosthwaite Circle  
 Dock 10  
 Poway, CA 92064  
 U.S.A.

**Notes:**

- All BMS manufactured products carry a 2 year factory limited warranty.
- Third party products carry the OEM's warranty.
- For non-warranty repairs, BMS will provide an estimated repair cost for a nominal fee. This fee will be placed toward the cost of the repair if you opt to have it done.
- Repair Evaluation Orders- It is the responsibility of the Customer to inform BMS of any action to be taken (authorization to repair, return to sender, authorization to scrap) on a returned product within 60 days of BMS' evaluation and recommendation. If no direction is provided to BMS in this allotted time frame, BMS may use its discretion to dispose of the returned equipment.
- Repair Orders- It is the responsibility of the Customer to pay BMS for repairs completed for Customer owned returned equipment within 30 days of completion of Repair. If no payment is provided to BMS in this allotted time frame, BMS may use its discretion to dispose of the equipment and forward the due bill to an agency for collection.

**Broadcast Microwave Services, Inc.**

12367 Crosthwaite Circle • Dock 10 • Poway, CA 92064 - P.O. Box 84630 • San Diego, CA 92138-4630  
 Phone: 858-391-3050 • Toll Free: 800-669-9667 • Fax: 858-391-3049 • Web: www.bms-inc.com