


## Return Material Authorization Form

1. Call BMS at 800-669-9667 or 858-391-3050.
2. Ask the receptionist to assign you an RMA number. Please provide the following information:

Customer name	
Contact person with additional information on the problem	
Contact phone and e-mail	
BMS product name and model number (See product label.)	
BMS serial number (See product label.)	
Equipment description	
Description of problem	
Return information	



**BMS** Broadcast Microwave Services, Inc.  
12367 Crosthwaite Cir, Poway, California, USA

3V822 ← OEM CAGE (Commercial and Government Entity) Code Number

PN: 8014254410 ← Product Part Number

SN: B1004 ← Product Serial Number

Model: CVIII+, CARRY-VIEWER(TM) III PLUS (4GHz) ← Product Model Number, Revision Level (example product shown)

Send the equipment and this form to the following address:

Broadcast Microwave Services, Inc.  
Ref: RMA # \_\_\_\_\_  
12367 Crosthwaite Circle - Dock 10  
Poway, CA 92064 U.S.A.

### Notes:

1. All BMS manufactured products carry a two-year factory limited warranty.
2. Third party products carry the OEM's warranty.
3. For non-warranty repairs, BMS will provide an estimated repair cost for a nominal fee. This fee will be placed toward the cost of the repair if you opt to have it done.
4. Repair Evaluation Orders: It is the Customer's responsibility to inform BMS of any action to be taken (authorization to repair, return to sender, authorization to scrap) on a returned product within 60 days of BMS' evaluation and recommendation. If no direction is provided to BMS in this allotted time frame, BMS may use its discretion to dispose of the returned equipment.
5. Repair Orders: It is the Customer's responsibility to pay BMS for repairs completed for Customer-owned returned equipment within 30 days of completion of Repair. If no payment is provided to BMS in this allotted time frame, BMS may use its discretion to dispose of the equipment and forward the invoice due to an agency for collection.